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PATENT APPLICATION
Serial No. 09/930,616

02.28.05

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Gerald D. Benjamin et al.
Serial No.: 09/930,616
Filing Date: August 14, 2001
Group Art Unit: 2144
Examiner: Yemane M. Gerezgiher
Title: SKILLS-BASED ROUTING OF A
COMMUNICATION SESSION

MAIL STOP AMENDMENT

Honorable Commissioner
for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


Name

2-25-05
Date of Signature

Express Mail No. EV 473951419 US

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action mailed November 29, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.